



Want to find out more about the Housing Service in Milton Keynes?

- ❖ Why not come along to one of our **Housing Services Forums** on any of the following dates:

Dates in 2016	What we will be talking about
Thursday 4th February	What does the Housing Service do? Hear from different Housing teams about what they do and how they work with you, from ASB to Moving Home. Hear from them how you can be helped.
Thursday 5th May	Repairs and Maintenance Service and the New Complaints Procedure Hear from our repairs and maintenance service .Come and meet representatives from Mears to find out more. Hear also from MKC's Customer Feedback Manager. She will talk you through the complaints process and the best way to contact us.
Thursday 7th July	Understanding Rent and Universal Credit Hear about how we support tenants to pay their rent, including an update on Universal Credit and how people can access support during the changes.
Thursday 10th November	Have your say in the Housing Service Meet MKC's Community Partnership Team and find out what is happening where you live and how you can shape the Housing Service by listening to tenants that are already doing amazing things!

These all start at 7:30pm and everyone is welcome to attend. They are held at Civic Offices, 1 Saxon Gate, Milton Keynes, MK9 3HS

- ❖ Or to get involved locally, you can:
 - Join a Residents Association near you or
 - Come to one of our monthly Residents Involvement Review Group meetings or
 - Sign up for our monthly newsletter
 To do any of the above, contact us on **01908 253174**
or email Katherine.geddes@milton-keynes.gov.uk
- ❖ To take an even **closer look** at MKC Housing services and help improve them you can apply to join our **Tenant Scrutiny Panel**. There`s space for more members. They carry out independent reviews each year on different parts of the Housing Service. For more information, contact the chair, Janette Bobey,
Email: mktenantscrutiny@gmail.com